

# People Centered Life and Fire Safety



Understanding the safety needs of customers, employees, or others is the mission. We use the concept of Service Centered Design (as explained in this short video [https://youtu.be/HNOY8GLVy\\_8](https://youtu.be/HNOY8GLVy_8)) to understand a day in the life as they interact with our business or organization to help understand what it takes.

Sample questions to understand: How do they interact with the company or organization across all their possible connect points? How do they think about the concept of safety? What do they do to act safely? Describe some examples? How have they adjusted their behavior to follow safety guidelines? What were the key influencing factors that convinced them to change? Who do they look to for the real facts about safety?

Science and new technology can create the space or environment in which they operate to be safe.

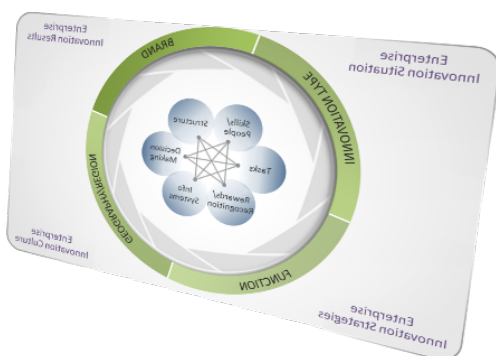
We combine the insights from the interviews and possible day in the life immersion session to cocreate solutions with them around key life and fire safety elements to help them be, feel and act safe.

We take a holistic approach in development and execution, exploring possibilities from a variety of lenses and methodologies to come up with a prioritized list of elements to integrate together for a new, holistic solution.



# Organization Centered Life and Fire Safety

Every organization is perfectly designed to get the results they get.



What are your organization's life and fire safety results?

We ask questions regarding the life and fire safety in current environments, including performance metrics, key challenges, and critical industry and societal issues?

What are the current strategies regarding safety?

How does the organization do the work? Make decisions? Use information systems and data? Reward and recognize the people? Define critical roles and capabilities? Structure the roles?

What is the current culture that exists around safety, quality and code compliance?

What are the desired results?

The insights gained from answering these questions are used to craft a prioritized plan of actions so employees of the organizations can help to create a safer work environment.

[www.teamfti.com](http://www.teamfti.com)